

# Oakville Cycling Club

## ACCESSIBILITY POLICY

### Definitions

1. The following terms have these meanings in this Policy:
  - a. "OCC" = Oakville Cycling Club

### Purpose

2. This policy is intended to meet the requirements of the Accessibility for Ontarians with Disabilities Act, 2005. All goods and services provided by Oakville Cycling Club shall follow the principles of dignity, independence, integration and equal opportunity.

### Scope

3. This Policy applies to all Oakville Cycling Club members.

### The Provision of Goods and Services to Persons with Disabilities

4. The Oakville Cycling Club will make every reasonable effort to ensure that its policies, practices and procedures are consistent with the principles of dignity, independence, integration and equal opportunity by:
  - a. Ensuring that all participants in the activities of the Club receive the same value and quality; allowing participants with disabilities to do things in their own ways, at their own pace when accessing goods and services as long as this does not present a safety risk; using alternative methods when possible to ensure that participants with disabilities have access to the same services, in the same place and in a similar manner; taking into account individual needs when providing goods and services; and communicating in a manner that takes into account participants' disabilities.

### Assistive Devices

5. Persons with disabilities may use their own assistive devices as required when accessing goods or services provided by Oakville Cycling Club. In cases where the assistive device presents a safety concern or where accessibility might be an issue, other reasonable measures will be used to ensure the access of goods and services.

### Guide Dogs, Service Animals and Service Dogs

6. A customer with a disability that is accompanied by guide dog, service animal or service dog will be allowed access to facilities that are open to the public unless otherwise excluded by law. "No pet" policies do not apply to guide dogs, service animals and/or service dogs.

### Exclusion Guidelines

7. If a guide dog, service animal or service dog is excluded by applicable laws, the Oakville Cycling Club will offer alternative methods to enable the person with a disability to access goods and services, when possible

(for example, securing the animal in a safe location and offering the guidance of an employee).

## **Review and Approval**

8. This policy is reviewed annually.
9. This policy was approved by the Oakville Cycling Club Executive.
10. This policy went into effect on March 26, 2018.
11. This policy was reviewed and updated on March 2, 2022.